

February 11, 2010

Service Plan Meeting for Lambeth and North Talbot

Questions Asked and Responses

Q Is the routing a done deal?

A Nothing has been decided. We are interested in the responses to the survey to help develop the routing.

Q Will service definitely be coming to Lambeth in 2010?

A Our job over the next few months is to design a service for the Lambeth area. The timing as to if and when the service is implemented will be subject to Commission approval. There are funds set aside in the 2010 budget for service to new growth areas however our budget for 2010 will not be finalized until the first week in March and so far in 2010, there has been a decline in ridership and other new growth areas for which we will be following the same process to design a service in 2010. It is expected that there will be service in Lambeth but the timing has not been finalized.

Q Whose agenda is it for the service to be put in?

A For the last several years, we have been receiving increasing number of requests for service to Lambeth. Several years ago, the Commission established a timetable for reviewing service to new areas and this is the year we are reviewing Lambeth.

Q Last time the route was put into Lambeth, the hours were not good for commuters and students. Will it be the same again this time?

A Last time, London Transit did not have sufficient buses to operate service in the peak periods. As discussed with the community, the service only operated between 9:30 am and 2:30 pm. This time, expansion buses have been purchased so that service can be provided in the peak periods.

Q All of the proposed routings go to Westmount Mall. Why?

A Westmount Mall is a major transit node which will allow passengers to transfer to routes going to 3 different areas of the city. By stopping at Westmount Mall, the route is more efficient as it does not duplicate the area covered by other routes.

Q Is it viable to extend existing routes, ie. route 23, to Lambeth?

A That is an option that will be considered.

Q Can the route design connect the Westmount Library to Lambeth?

A That is another option you could put on your survey for consideration.

Q How long will the route be implemented for? Is the route a trial or permanent?

A The intent is to design a permanent route that results in steadily increasing ridership. It is expected that after the first year of operation, the Commission will want a report on the route including ridership statistics with respect to the hours of service and economic performance.

Q How much will taxes go up?

A Tax and property assessment rates vary year to year. We recommend contacting the City Tax Office (519-661-4540) directly to determine how and if your property will be affected.

Q How will it be decided which new growth areas receive service this year?

A Staff will prepare a report with recommendations to the Commission relating to service to all new growth areas including population serviced, costs for operation and projected ridership and revenue.

Q Is there enough funding for service to all new growth areas being considered for 2010?

A That cannot be determined until a full review of each growth area is completed.

Q Have the other new growth areas being considered had trial services?

A No

Q What are the criteria for implementing service?

A Population/area serviced, costs for operation, projected ridership and revenue, overall budget position.