

## London Transit *CityMap* -- User's Guide & Tutorial

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London Transit *CityMap* is a special version of the Interactive *CityMap* web application developed by the Corporation of the City of London. This version of *CityMap* provides mapping functions of particular interest to London Transit riders. You can use London Transit *CityMap* in a variety of ways:

- To find bus routes in the vicinity of one address or location selected from the CityMap menu
- To find routes which provide direct or connecting service between one address or location, and a second address or location
- To view the London Transit system route map
- To view maps for individual routes
- To view schedules for routes

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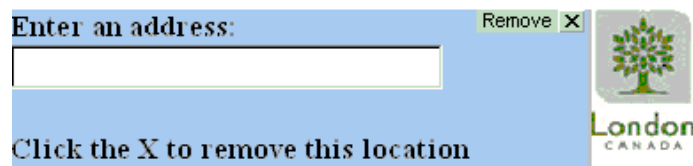
### 1. How to Use London Transit *CityMap*

When *CityMap* completes loading, at the left side of the screen you will see a menu of types of locations which can be displayed by *CityMap*. A portion of this menu is illustrated at the left. You can find bus routes between any of the underlined elements on this menu.

#### Example: Find bus routes from London City Hall to Storybook Gardens

##### Step 1: Select a Trip Origin

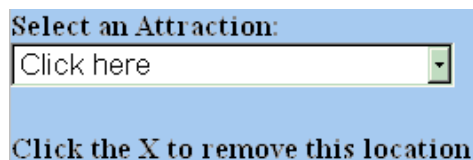
Click the menu item An Address. An address entry box will appear on the screen to the left of the City of London logo, as depicted below:



Type in 300 DUFFERIN AVE in the text box beneath the prompt (this is the address of the London City Hall). This is your trip origin point.

##### Step 2: Select a Trip Destination

Back on the menu, click the item Major Attractions. A pull-down list box will appear on the map screen to the right of the City of London logo, as below:

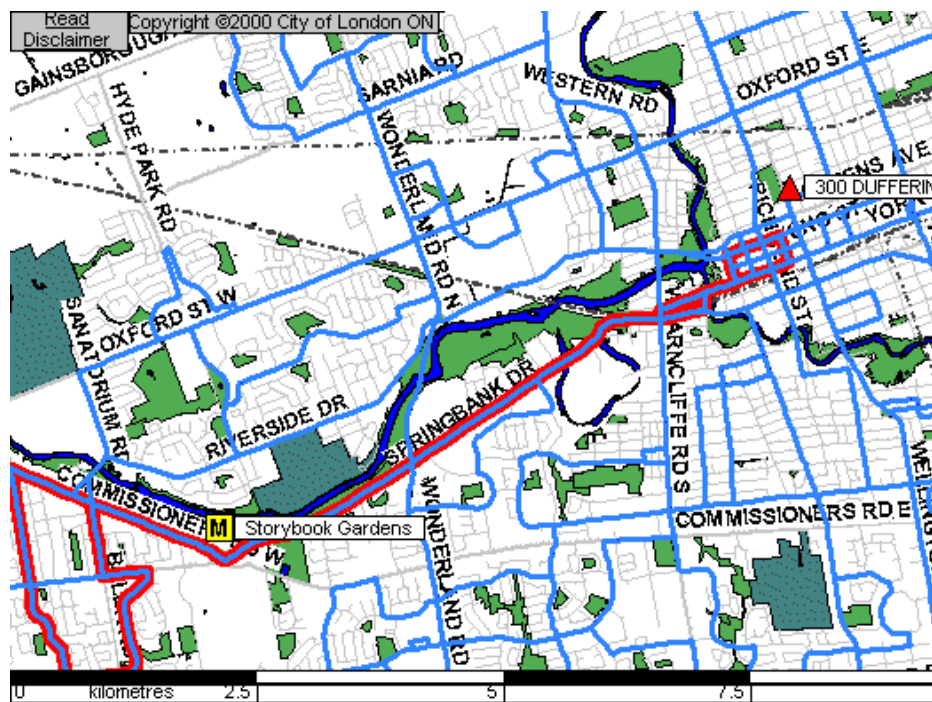


Click the list, and select "Storybook Gardens". This is your trip destination point.

##### Step 3: Find Bus Routes

Click the  button.

After a few seconds, a new map will appear as below. Also, a new browser window entitled "Nearby LTC Routes" as depicted at the left.



### How to Check Suggested Routes

The Nearby LTC Routes list window displays direct and connecting routes which serve both locations. The first route on the list is highlighted in red on both the list and the map. In this case, the red line for route 5 Springbank travels quite near the **M** which indicates the location of Storybook Gardens.

"Direct Routes" -- those which do not require a transfer -- are listed above "Connecting Routes" -- those requiring transfers. Click different route numbers on the Nearby Routes List and observe how the map and list window change.

Click route 19 (click the **19** beneath the column headed "Map It!"). Because route 19 and route 10 are a "connecting route" pair, route 19 will be highlighted in red -- route 10 will be highlighted in green.

### Viewing Routes Near Origin and Destination

Before you decide which route to take, it is very important to always check the local routing around your origin destination points.

#### Example: Observe the Bus Routes Near Storybook Gardens

##### Step 1: Zoom In On Selected Destination

Click the **Re-center +/-** button at the top-center of the *CityMap* screen. A set of "map width" buttons will appear above the map. Click the **5Km** button. Now, click the map on top of the **M** which indicates the location of Storybook Gardens.

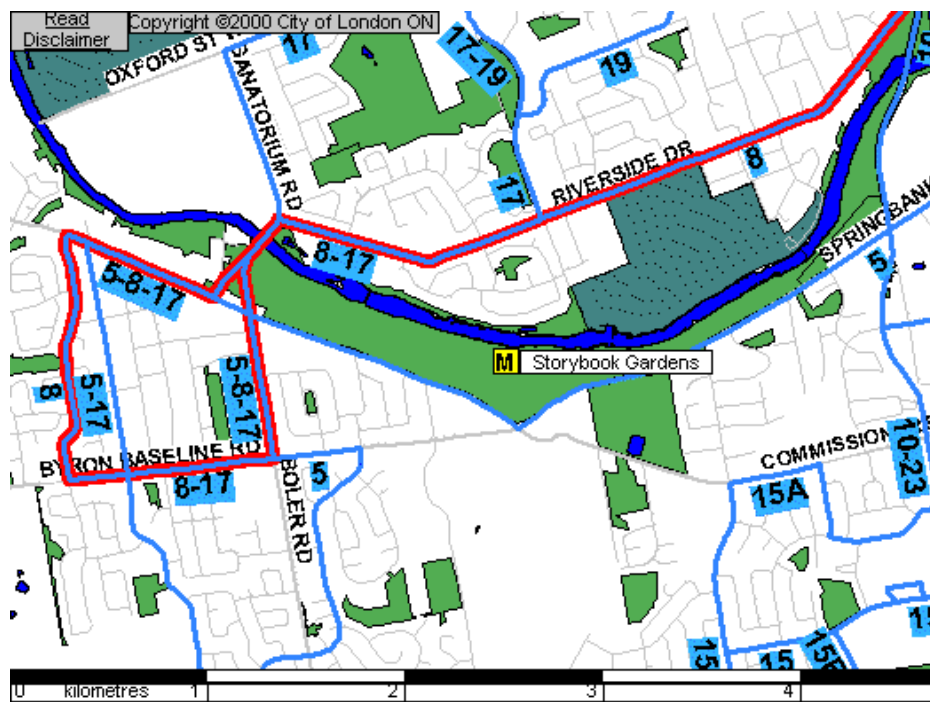
A new map will appear depicting an area 5 kilometres wide centered on Storybook Gardens. Route 5 Springbank will still be highlighted in red. Note that at this closer map width you can now see individual route numbers printed beneath the blue lines indicating where the bus route travels. If several routes pass along the same street each route number is listed separated by a hyphen -- for example



indicates where routes 5, 8, and 17 travel along the same street.

## Step 2: Highlight a Different Route Number

On the Nearby LTC Routes list window, click the second bus route number (click the 8 beneath the column headed "Map It!"). Now, route 8 is highlighted on the list, and the map will update to highlight route 8 Riverside.



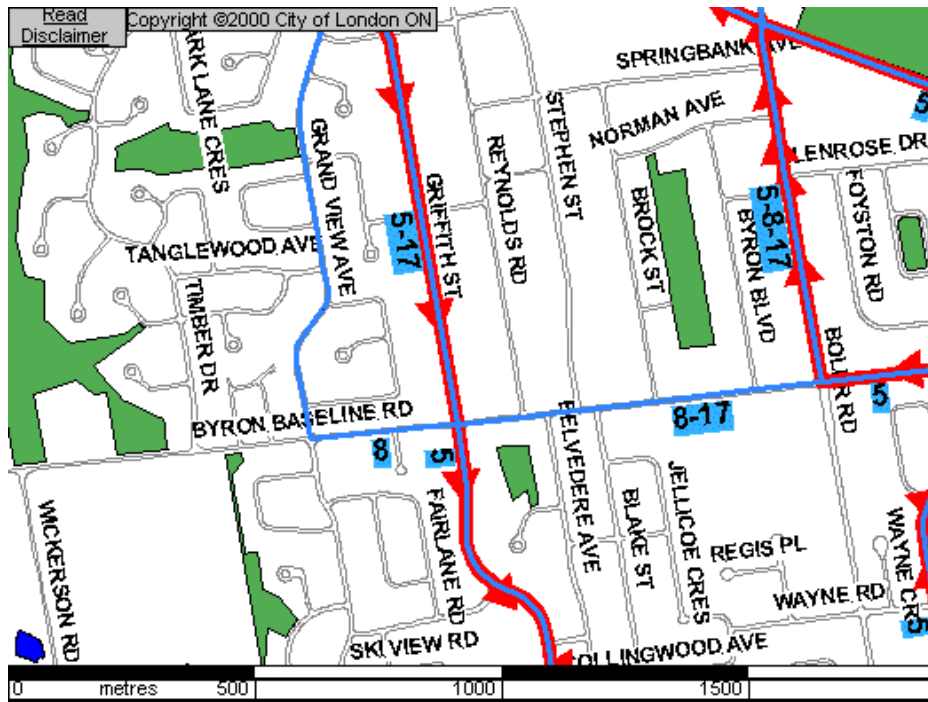
This map illustrates an important point about *CityMap* -- you must examine the local area map to determine which route best serves your origin or destination points. In this example, although route 8 Riverside provides service to the western edge of Springbank Park, because of the barrier of the Thames River, route 8 is not the best choice for service to Storybook Gardens. Similarly, the connecting route 10 provides service to the eastern edge of Springbank Park, but it is not the best choice for service to Storybook Gardens.



### Remember:

Always use the **Re-center +/-** button to examine the routes in the local vicinity of your origin and destination before selecting a routing. *CityMap* does not take geographic barriers such as rivers or railways into consideration when it lists routes which are near an origin or destination.

### Watch for Single Direction Routes

Also, certain routes only travel in one direction along portions of the route, as illustrated below:



In this case, the direction of travel of the route is indicated by  or  arrows.

### Remember:

Always use the [Re-center +/-](#) button to examine the routes in the local vicinity of your origin and destination to determine which route best serves your travel requirements. The direction of travel of different routes around a subdivision may help you determine which route best serves your travel needs.

## 2. Viewing Schedules

An important feature of London Transit *CityMap* is that you can also view the schedule for a route at the same time as you review its route map.

### Step 1:

On the Nearby Routes list, click the underlined route name Springbank

A new browser window will open with the schedule for route 5.

### Step2:

Back on the Nearby Routes list, click Riverside -- the schedule for route 8 will appear in another browser window.

### Step 3:

Using the buttons on your Windows taskbar, toggle between the route schedule windows. You can use this feature to compare the schedules for several different routes to determine which route best suits your travel needs.

8 RIVERSIDE Monday-Friday 8 RIVERSIDE																					
MONDAY TO FRIDAY PEAK HOUR SERVICE ONLY																					
WESTBOUND						EASTBOUND															
Dundas	Richmond	Riverside	Wonderland	Riverside	Hyde Park	Halls Mills	Commissioners	Griffith	Baseline	Boler	Commissioners	Riverside	Hyde Park	Riverside	Wonderland	Dundas	Richmond	York	Colborne	York	Colborne
LVS																		ARR	LVS		
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6:35	6:44	6:49	6:56	7:02	7:06	7:10	7:15	7:25	7:30	7:30	7:30	7:40	7:45	7:55	8:00	8:00	8:00	8:00	8:00	8:00	8:00
7:05	7:14	7:19	7:26	7:32	7:36	7:40	7:45	7:55	8:00	8:00	8:00	8:10	8:15	8:25	8:30	8:30	8:30	8:30	8:30	8:30	8:30
7:35	7:44	7:49	7:56	8:02	8:06	8:10	8:15	8:25	8:30	8:30	8:30	8:40	8:45	8:55	#9:00	-	-	-	-	-	-
8:05	8:14	8:19	8:26	8:32	8:36	8:40	8:45	8:55	#9:00	-	-	-	-	-	-	-	-	-	-	-	-
W8:35	W8:44	W8:49	W8:56	@9:02	@9:06	@9:10	@9:15	9:25	#9:30	-	-	-	-	-	-	-	-	-	-	-	-
<b>NO SERVICE UNTIL</b>																					
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-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3:05
2:40	2:49	2:55	2:59	3:08	3:12	3:16	3:21	3:30	3:35	3:35	3:35	3:46	3:51	4:00	4:05	4:05	4:05	4:05	4:05	4:05	4:05
3:10	3:19	3:25	3:29	3:38	3:42	3:46	3:51	4:00	4:05	4:05	4:05	4:16	4:21	4:30	4:35	4:35	4:35	4:35	4:35	4:35	4:35
3:40	3:49	3:55	3:59	4:08	4:12	4:16	4:21	4:30	4:35	4:35	4:35	4:46	4:51	5:00	5:05	5:05	5:05	5:05	5:05	5:05	5:05
4:10	4:19	4:25	4:29	4:38	4:42	4:46	4:51	5:00	5:05	5:05	5:05	5:16	5:21	5:30	5:35	5:35	5:35	5:35	5:35	5:35	5:35

\*MAY, SUNDAY OR HOLIDAY SERVICE ON THIS ROUTE.

In this example, route 8 only provides peak hour service Monday through Friday, while route 5 provides full day service all week. If you are travelling to Storybook Gardens on the weekend, route 8 would not be an option.

This situation illustrates a second important point. *CityMap* does not take the schedule into consideration in listing the routes which serve an origin or destination -- you must examine the schedule to determine whether a route meets your travel requirements.

**Remember:**

**Always view the schedule for each listed route before you determine that a particular route meets your travel requirements.**

**For connecting routes, check the schedule times at your origin and destination to ensure that both routes are in service at the time you will be travelling. If there are several different connecting routes, compare connection and travel times to determine the most effective routing.**

**3. Important Notes for Users**

1. **Always** use the **Re-center +/-** function of *CityMap* to view the local transit routes near your bus trip origin or destination points. *CityMap* **does not** take into account geographic obstacles such as rivers or railways which might exist between an address and the nearest boarding point for a route. As a result, certain routes may be unsuitable for your consideration because an obstacle exists between you and the boarding point for the route. Also, certain routes may only provide one direction of travel around your origin or destination point, making that route unsuitable.
2. **Always** view the schedule for a bus route, or both schedules for a connecting route pair, before you determine that a particular route meets your travel requirements. *CityMap* **does not** take the route schedule into consideration when it suggests a route or connecting route pair. As a result, certain routes or route connections may be unsuitable at certain times due to limited hours of service, particularly during evenings and weekends.
3. If you encounter problems using London Transit *CityMap*, please send e-mail to <mailto:mapserver@city.london.on.ca>